

The Regulations of „*VILLA UNDER THE ROSE*”

§1

1. The lodging rooms in the Villa, hereinafter referred to as rooms are rented for twenty-four hour periods.
2. Unless specified by the guest to the Villa, hiring a room is assumed to take place for one twenty-four period.

§2

1. A wish to prolong one's stay beyond the period indicated on the day of the arrival, should be reported to the reception desk by 11 o'clock on the day in which the hiring period expires.
2. Villa UNDER THE ROSE will take into account a wish to prolong one's stay according to the possessed possibility.

§3

1. The guest cannot hand over his/her room to other persons, even if the period for which he/she made the payment did not elapse.
2. Persons visiting, unregistered in the Villa can spend their time in the rooms at the Villa from 7.00 a.m.to 10.00 p.m. after a prior notification at the reception desk of Villa.
3. The Villa can refuse to accept a guest who during the previous stay infringed the Villa's regulations blatantly or inflicted any damage to the property of the Villa or any harm to another guest, an employee or other persons spending their time in Villa or disturbed the guests' quiet stay or the functioning of the Villa in any other manner.

§4

1. The Villa offers services in accordance with its own category and standard. In case of any provisions concerning the quality we kindly ask for the quickest possible notification about them at the reception desk, which will enable us to react immediately.
2. The Villa is obliged to ensure:
 - Professional and polite service.
 - Room cleaning and repairs within all the matters concerning the Villa.
 - Room cleaning and repairs of devices and appliances during the absence of the guest and in his/her presence only when he/she accepts it.
 - Conditions for a quiet and safe stay and secrecy of the information about the guest.
 - Efficiency of technical devices.

§5

1. On a guest's request the Villa offers the following services free of charge:
 - Providing information connected with the stay and communication connections and locations of other objects.
 - Waking up call at the appointed hour.

§6

1. The guest should notify the reception desk of the Villa about any damage immediately after ascertaining it.

§7

1. The Villa does not bear any responsibility for any damage or for any loss of a car or other vehicles belonging to a guest.
The Villa does not bear any responsibility for any valuables or money left in the rooms at the Villa.

§8

The lights-out at the Villa is obligatory from 10:00 p.m.to 7:00 a.m. on the next day.

§9

1. The guest bears material responsibility for any type of damage or destruction of objects included in the technical equipment of the Villa resulting from his/her guilt or the guilt of the persons visiting hi/her.

§10

1. Owing to the fire safety it is strictly forbidden to use heaters, electric irons (upon the reception's agreement) and similar devices which are not included in the equipment; it is also strictly forbidden to smoke tobacco and use open fire on the whole area of the Villa. In case of one's unadjustedness to the clause, one is to be fined 100 Euro

The Owners of the Villa UNDER THE ROSE will be grateful for your cooperation in the observance of these regulations.

ADVANCING A STAY:

1. One can book one's stay in our Villa UNDER THE ROSE by telephone, e-mail or personally.
2. We perform the booking on the basis of 50% of the overall price for the stay paid to our account.
3. On the day of the payment to the account we issue a fiscal bill of sale or a VAT invoice on a guest's request.
4. The VAT invoice is drawn out based on the issued bill of sale. The issuance month of the bill of sale must conform to the issuance month of the VAT invoice.
5. The guests are obliged to inform the reception desk about any need to receive a VAT invoice on the day of booking.
6. We inform that we do not return any deposits paid in advance.

RESIGNATION FORM A STAY:

1. The guests are obliged to inform the reception desk about any annulment of their booking within a week before the planned day of the arrival at the very latest.
2. In case of one's resignation from one's stay which was earlier booked the Villa has the right to charge the dues in the amount of 50% of the total costs of the stay as compensation.
3. If a guest cancels his/her booking during his/her stay, he/she is obliged to pay as ordered.